

JOB DESCRIPTION

Job Title: Software Maintenance Engineer

Location: RET's HQ at Kabul

Job Responsibilities:

- Coordinate IT tasks as related to software installation, configuration and troubleshooting of PCs, Laptops, Servers and various Network devices.
- Maintain the best methodology to ensure the supreme QOS to our customers.
- Prepare, refine and present the technical training material for all types of software used by RTE.
- Coordinate the technical issues with Software suppliers.

Required Qualifications:

- Should have a bachelor degree or Diploma in Electronics/Electrical/Computer Engineering or university graduate in any other discipline, having vast relevant experience in maintenance of software.
- Must have a minimum 2 years hands-on experience on all types of software maintenance.
- Should possess the vendor level certificates of MCSA/MCSE/CCNA and must be fluent in TCP/IP based network configuration and troubleshooting; installation, configuration and troubleshooting of Microsoft Windows 2000/2003/2008 server, domain controller, active directory, MS ISA Server 2004, MS Exchange Server 2003/2007, DHCP, DNS, RRAS, NAT etc.
- Must have strong customer services skills and experience
- Excellent communication skills over English language. Knowledge of local languages is preferred.